RMA-Request

LC-RMA# confirmed
(Will be issued by Laser Components after receiving the complete request)

To edit this form, please download the PDF and open it in Acrobat Reader

Please note that our general terms and conditions apply, in particular the stipulations regarding RMA and the service fee we charge
RMA Terms and Conditions (lasercomponents.com)

Date*

For quick and easy handling of your return the following information*must be provided.
For queries and further information, please do not hesitate to contact us

Please specify the purpose of the return:

- ☐ Complaint Service (in case warranty claims are applicable)
- ☐ Repair Service or Inspection/Examination in case warranty claims do not exist (fee applies)
- ☐ Sample return without initial sample inspection procedure
- ☐ Sample return from initial sample inspection procedure
  Report No:
- ☐ Calibration Service for Fiber Optic Measurement Devices
- ☐ Calibration Services for Gentec-EO Products
- ☐ Cleave Tool Service-Center
- ☐ FITEL Furukawa's Service Center

Your Contact Details:

Company*
Your Reference / Transaction No.
Your Customer No. at LASER COMPONENTS
Department
Contact Person*
Street*
ZIP / City / Country*
Tel.*
Email*
Name of the end customer:
(only for distributors/sales offices)

LASER COMPONENTS Germany GmbH
Werner-von-Siemens-Straße 15 / 82140 Olching
+49 8142 2864-0 / info@lasercomponents.com
Geschäftsführer: Patrick Paul, Sven Schreiber
Amtsgericht München: HRB 267436 / USt.Id-Nr. DE 344 314 968

LASER COMPONENTS®

Order and Product Details:

Pos.	LC-Item No.* (optional part description)	LOT No.* (optional SN, No. of Delivery Note, Invoice No.)	QTY*	Order No	Reason for return or detailed failure description*

Please include meaningful measurement data and pictures or videos on which the defect is well recognizable when submitting your completed RMA application.
In general: The more material available, the faster and better we can process your RMA!

Thank you for your assistance.

Contact Customer Service:

LASER COMPONENTS Germany GmbH

Phone +49 8142 2864-709
service@lasercomponents.com

You'll shortly receive a RMA number from us, which allows you to return the goods.

Send

We use your data exclusively for the purpose of processing your order. Please review our general data protection information, which can be found under:
Data Protection (lasercomponents.com)

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